

YouTrack InCloud Maintenance Calendar

YouTrack Maintenance Calendar is intended to keep you informed about regularly scheduled YouTrack downtime and other YouTrack events (like a new version release, upgrade etc.). We want you to be informed about any possible downtime in advance in order to plan work with your issue tracker the most effective way.

The calendar is public. Please feel free to add it to your calendars by clicking +Google calendars button in the bottom-right corner. Please contact us at youtrack-incloud-support@jetbrains.com if you have any questions or need any kind of technical support. We'll be happy to help!

Preliminary Booked Maintenance Periods

To ensure the most comfortable technical downtime for all our customers, we've decided to split the maintenance times of our InCloud servers according to their location (EU or US). We've analyzed your weekly activity on our InCloud servers and found an optimal interval with the lowest activity.

We book a period for both regions on Monday every week for the upgrading and technical maintenance. This preliminary booking means that during this time YouTrack InCloud instances might be unavailable. We will do our best to make regular upgrades only during these booked periods and not during the week, except for the emergency cases, which we hope to avoid. If we decide to perform an upgrade or other maintenance procedures on an upcoming Monday, we will add the event named Planned Downtime/Upgrade, instead of Possible Technical Downtime, to the Calendar in at least three days before the scheduled event.

Just to remind you, please contact us at youtrack-incloud-support@jetbrains.com if you have any questions or need any kind of technical support. We'll be happy to help!