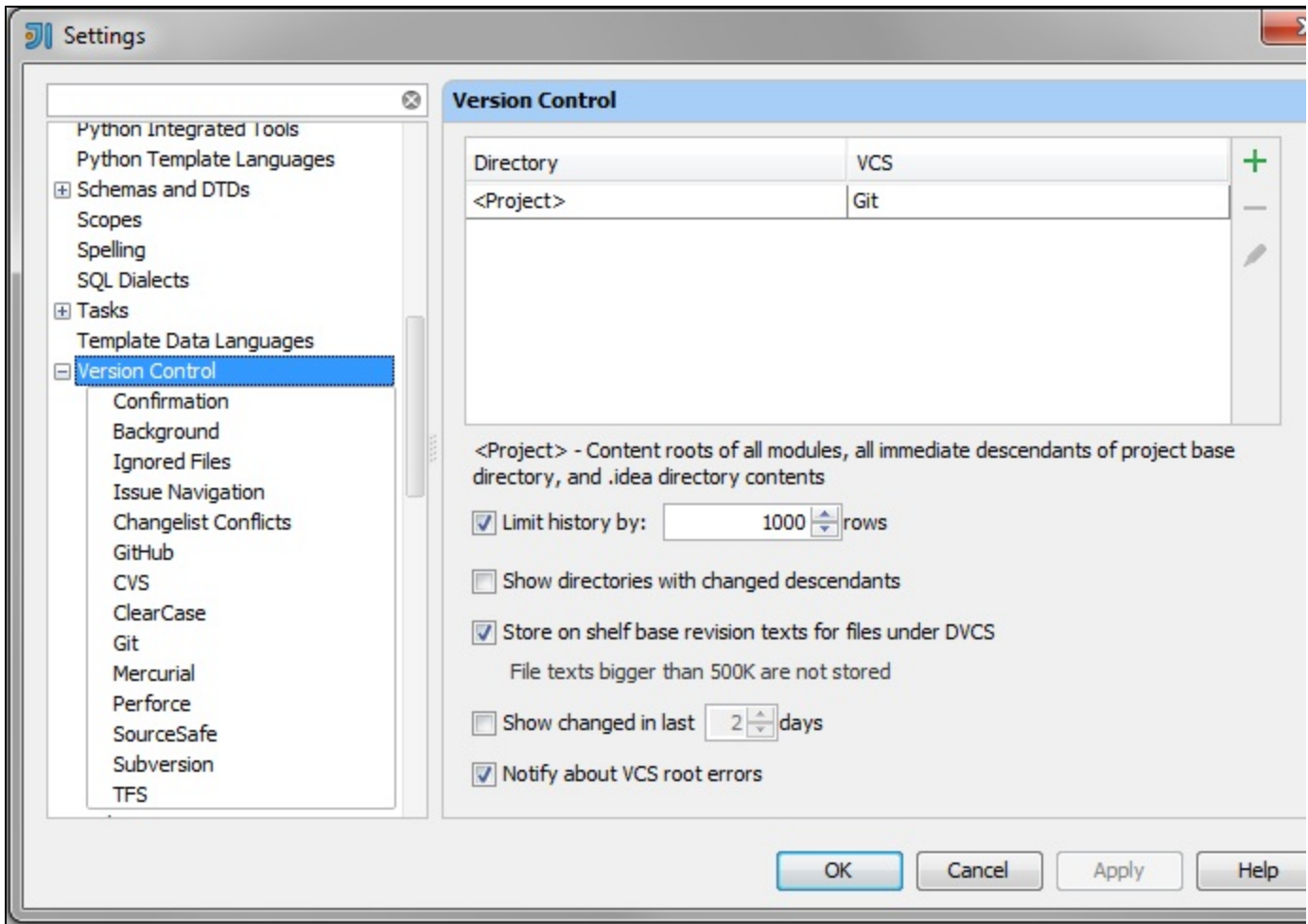


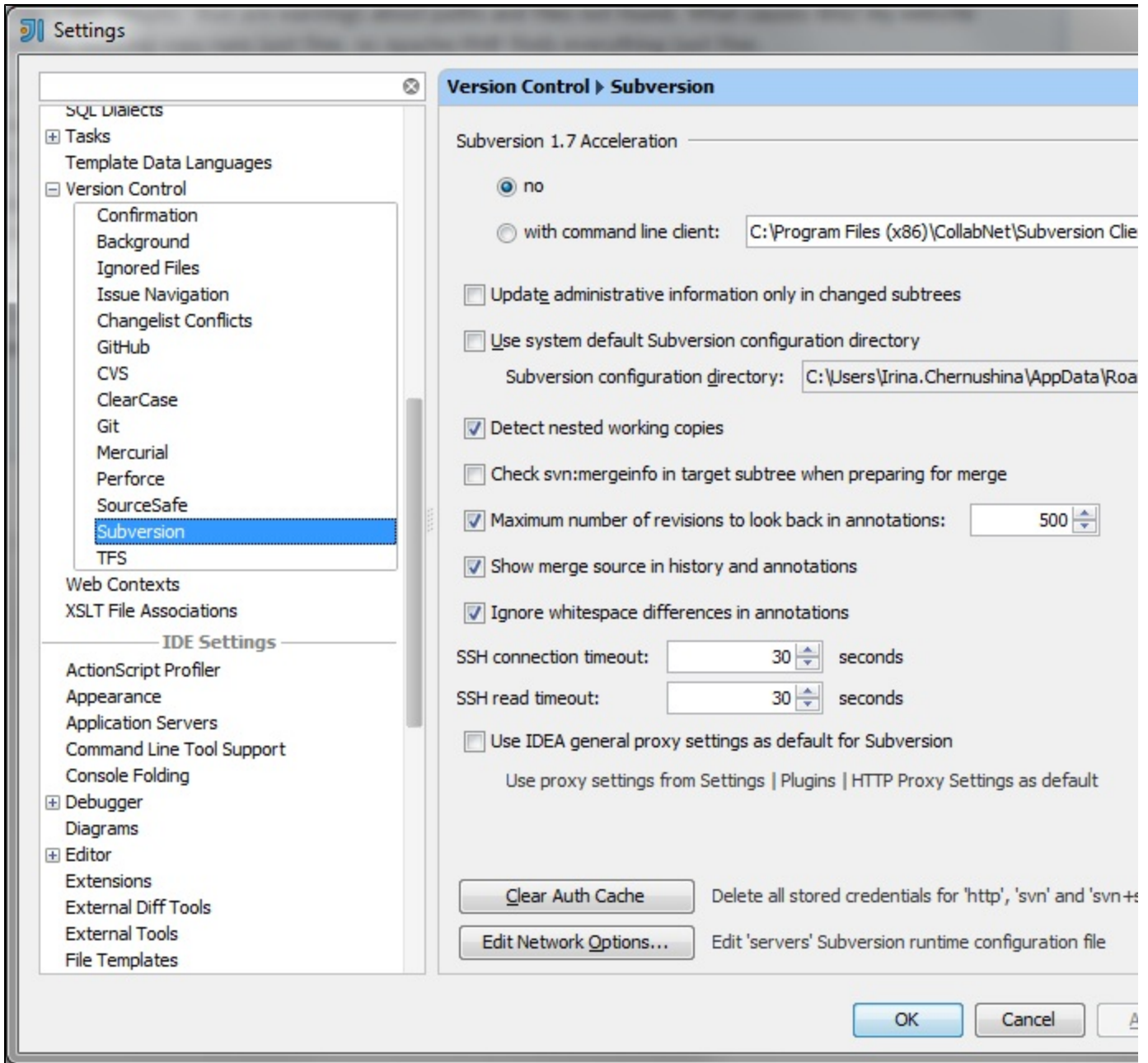
# Subversion diagnostic information

Information usually needed to diagnose Subversion problem:

- 0.
- a) Product version and build
- b) operating system
- 1. Version Control mappings and general settings: (take screenshot)

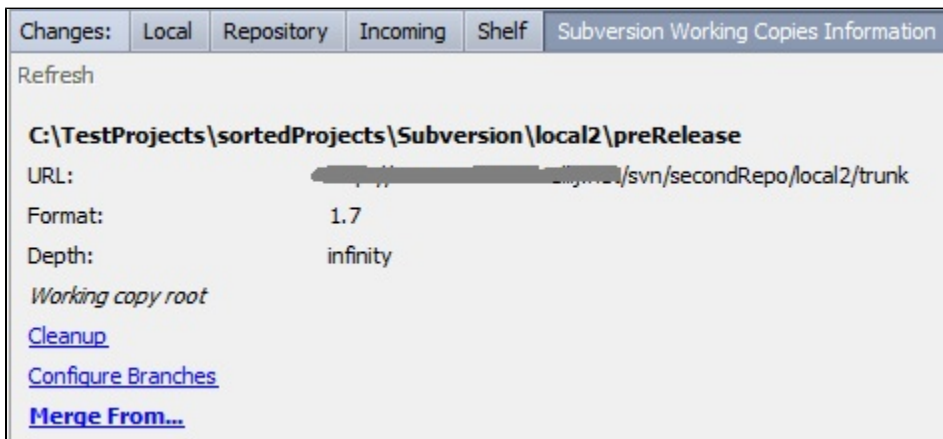


- 2. Subversion settings (take screenshot)



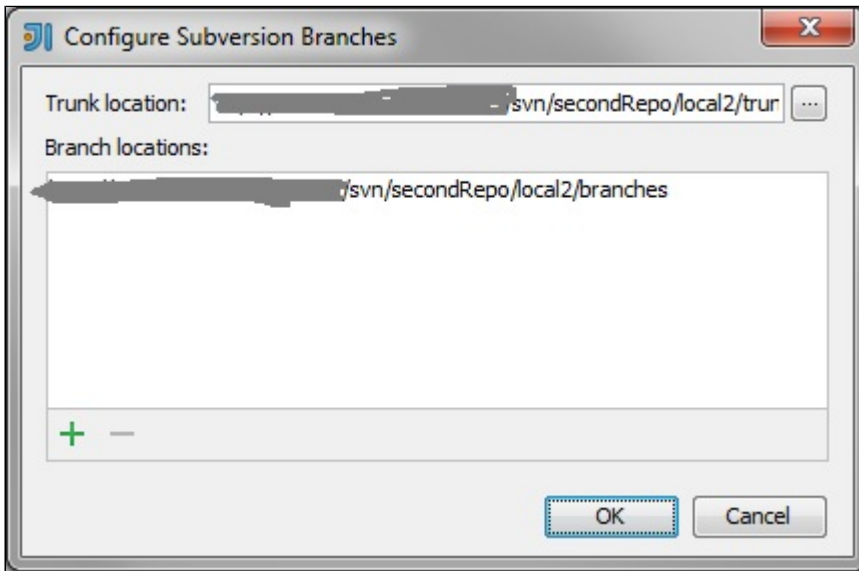
3. Module structure (describe or take screenshot)

4. Subversion Working Copies Information (take screenshot)



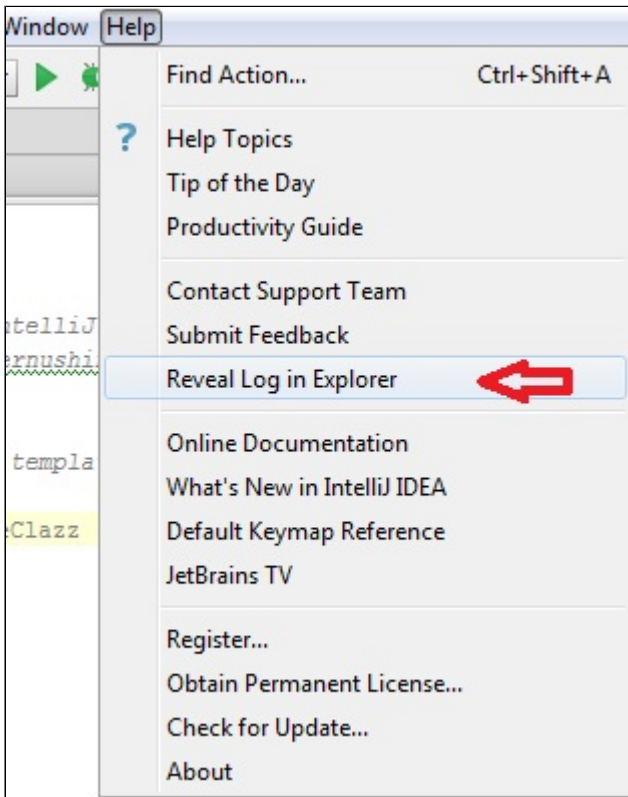
5. Branches configuration for each working copy (or for those that lead to problems) - (take screenshot)

how to take: in previous tab (Subversion Working Copies Information) press "Configure Branches"



6. zip and attach <IDEA-HOME>/system/logs directory

how to find:



7. if nothing special found in logs, and the problem is related to communication protocol or authentication, it might be necessary to enable svnkit logging, reproduce the problem again, and attach idea.log

To enable svnkit logging: add "-Djavasvn.log=true" to

- for Windows: idea.exe.vmoptions file in <IDEA-INSTALLATION>/bin
- for Linux: idea.vmoptions file in <IDEA-INSTALLATION>/bin
- for Mac: <http://stackoverflow.com/a/13581526/72788>